

THE OX

House Rules

We require all bookings to be secured with card details. Card details will not be used, unless in the event of failure to adhere to our cancellation policy.

For groups of 1 – 5 people we have a cancellation policy of 24 hours notice
For groups of 6 or more we have a cancellation policy of 72 hours notice

Cancellation after this period will incur a charge of £20 per person.

We currently only accept dining reservations, where this is circumvented for drinks only bookings, a non dining fee of £20pp shall be added to the bill.

We are unable to exchange cancellation fees for dining or drinks credit for a later date

Please note The Rose & Crown reserves the right to refuse service or cancel future bookings, when the guest has repeated no shows on their account.

Please update your booking to the correct party size prior to arrival, failure to do so may result in a no show fee being added to your bill

Rudeness to staff shall not be tolerated – service will be refused